



JURE FORUM

TERMS AND CONDITIONS

ACCESS TO AND USE OF THIS ONLINE DISPUTE RESOLUTION PLATFORM IS SUBJECT TO YOUR ACCEPTANCE OF THESE TERMS AND CONDITIONS. BY USING THIS PLATFORM, YOU AGREE TO BE LEGALLY BOUND BY THE TERMS CONTAINED HEREIN AND ALL TERMS INCORPORATED BY REFERENCE. IF YOU DO NOT ACCEPT THESE TERMS, YOU ARE ADVISED NOT TO PROCEED FURTHER. THESE TERMS AND CONDITIONS ARE SUBJECT TO CHANGE AS PER LAW, WHICH WOULD BE AVAILABLE ON OUR WEBSITE.

I. INTRODUCTION AND ACCEPTANCE OF TERMS

The terms “we”, “us”, “our”, “Company”, “Platform” or “Jure Forum”, individually and collectively, refer to **Jure Forum**, an internet-based Online Dispute Resolution (ODR) platform, including its website and all related digital interfaces. The terms “you”, “your”, “yourself” or “User” refer to any natural or legal person who is competent to contract under the provisions of the Indian Contract Act, 1872 and who accesses, browses, registers on, or uses the Platform in any manner.

Please read these Terms carefully before accessing or using the Platform. By accessing, browsing, registering on, or using the Platform or any of the services offered therein, you acknowledge that you have read, understood, and agree to be bound by these Terms and all policies incorporated herein by reference, including the Privacy Policy. If you do not agree to these Terms, you must not access or use the Platform.

Your use of the Platform and Services is governed by these Terms and the Privacy Policy. Jure Forum reserves the sole and exclusive right to amend, modify, update, or revise these Terms and the Privacy Policy at any time without prior notice. Such changes shall be effective immediately upon being posted on the Platform. Your continued use of the Platform after any such modification constitutes your acceptance of the revised Terms.

II. NATURE OF SERVICE AND ROLE OF JURE FORUM

Jure Forum is a technology-enabled Online Dispute Resolution platform designed to facilitate efficient, cost-effective, and time-bound resolution of disputes through arbitration, mediation, conciliation, and allied dispute resolution mechanisms (collectively referred to as the “Services”). Jure Forum provides digital infrastructure, administrative support, and facilitation services to enable parties and neutral professionals to conduct dispute resolution proceedings in an online environment.

III. ELECTRONIC ACCEPTANCE AND BINDING NATURE

These Terms and Conditions (“Terms” or “Agreement”) constitute an electronic record in the form of an electronic contract formed under the provisions of the Information Technology Act, 2000 and the rules made thereunder, as amended from time to time. This electronic record is generated by a computer system and does not require any physical or digital signatures.

You expressly agree and acknowledge that these Terms and the Privacy Policy constitute a valid, legal, and binding agreement between you and Jure Forum. You further acknowledge and agree that no physical, electronic, or digital signature is required to make these Terms and the Privacy Policy binding, and that your act of accessing, browsing, registering on, or using any part of the Platform shall constitute your unconditional acceptance of these Terms and the Privacy Policy in accordance with Section 10A of the Information Technology Act, 2000.

IV. ACCESS, SUSPENSION AND TERMINATION

Access to the Jure Forum platform and its services is subject to such restrictions, conditions and limitations as may be determined by Jure Forum from time to time in its sole discretion in the interest of operating, maintaining, securing and managing the Online Dispute Resolution platform. Jure Forum reserves the right to regulate, restrict, suspend or terminate access to the platform or any part thereof, either temporarily or permanently, without prior notice and without assigning any reason, in order to ensure the integrity, security, privacy, functionality and proper administration of the platform.

You expressly agree and acknowledge that Jure Forum may, at its sole discretion and without any liability, deny, restrict, suspend or terminate your access to the platform at any time for any reason whatsoever, including but not limited to breach of these Terms, misuse of the platform, unlawful activity, non-payment of fees, violation of applicable laws, or conduct that in the opinion of Jure Forum is harmful, disruptive, abusive or detrimental to the platform, other users, neutral professionals or the reputation of Jure Forum.

You further acknowledge that access to the services facilitated through the platform and any order, award, settlement proposal, direction or communication issued by any arbitrator, mediator, conciliator or neutral professional shall not be construed as any legal opinion, advice or view of Jure Forum on any provision of law, and that Jure Forum does not endorse, validate or guarantee the content, legality, correctness or enforceability of any such communication. Any such communication is intended solely for the use of the parties to the relevant dispute in connection with the specific matter to which it relates and shall not be used, quoted or relied upon for any other purpose except as required by law.

The provision of access to the platform and services is subject to your timely and complete payment of all applicable fees as communicated or agreed, and Jure Forum reserves the right to suspend, restrict or terminate access to the platform or services in the event of non-payment, delayed payment or breach of payment obligations, without prejudice to any other rights or remedies available to Jure Forum.

You agree that Jure Forum shall not be liable to you or any third party for any loss, damage or consequences arising from any suspension, restriction, denial or termination

of access to the platform or services, and that such actions shall be taken at Jure Forum's sole discretion in the interest of the platform and its users.

V. COMMUNICATION CLAUSE

By accessing, registering on or using the Jure Forum platform, you expressly agree and acknowledge that you are communicating with Jure Forum through electronic records and you consent to receive all communications, notices, information, updates, alerts and documents from Jure Forum through electronic mode. Jure Forum may communicate with you via email, SMS, telephone calls, WhatsApp, in-platform notifications, video conferencing tools or any other electronic or digital mode of communication as it may deem appropriate from time to time.

You further consent to receive communications from Jure Forum relating to account creation, case registration, hearing schedules, procedural updates, notices, reminders, technical information, service updates and any other information necessary for the provision of services. Where permitted by law, Jure Forum may also send informational or promotional communications, and you may opt out of such promotional communications by notifying Jure Forum in writing; however, you acknowledge that you shall continue to receive mandatory service-related communications necessary for the proper functioning of the platform and conduct of proceedings.

You acknowledge and agree that all communications, documents, submissions, evidence and information exchanged through the platform or through Jure Forum-facilitated communications in relation to any dispute resolution process shall be treated as confidential and shall be used solely for the purpose of the relevant proceedings, subject to disclosure as required by law, court order or regulatory authority. This confidentiality obligation shall not apply to information that is lawfully obtained outside the dispute resolution process or is already in the public domain.

You expressly understand and agree that while Jure Forum takes reasonable measures to safeguard the confidentiality and security of communications and personal information, transmissions made over the internet or through electronic means cannot be guaranteed to be completely secure. Jure Forum shall not be responsible or liable for any unauthorised access to, alteration of, interception of, loss of or failure in

transmission of any communication or data, or for any disclosure of information due to technical errors, system failures, hacking, phishing attacks or unauthorised acts of third parties.

You further agree that Jure Forum shall not be liable for any delay, non-delivery, mis-delivery or failure of receipt of any communication, notice or information transmitted through electronic means due to incorrect contact details provided by you, network issues, service provider failures or technical disruptions. You are solely responsible for ensuring that your contact details are accurate, current and accessible and that you regularly monitor your registered email address, phone number and platform account for communications from Jure Forum.

VI. PRIVACY, CONFIDENTIALITY AND ACCOUNT SECURITY

By registering on and using the Jure Forum platform, you agree that you are solely responsible for maintaining the confidentiality of your account credentials, including your username and password, and for all activities carried out through your account, whether authorised by you or not. You shall immediately notify Jure Forum of any unauthorised access, suspected security breach, loss or compromise of your login details, and Jure Forum shall not be liable for any loss or damage arising from your failure to safeguard your account information.

You acknowledge and consent to the collection, storage, processing and use of your personal information, registration details, case data, documents and communications in accordance with the Jure Forum Privacy Policy and applicable laws. While Jure Forum adopts reasonable security measures, you understand that transmissions over the internet or electronic networks cannot be guaranteed to be completely secure and Jure Forum shall not be liable for any unauthorised access, hacking, phishing attacks, system vulnerabilities or acts of third parties.

You agree that all communications, submissions, documents, evidence, negotiations, settlement discussions, mediation communications and arbitration pleadings exchanged through the platform in relation to any dispute resolution process shall remain strictly

confidential and shall be used solely for the purpose of such proceedings, except where disclosure is required by law, court order or for enforcement of an award or settlement. This obligation shall not apply to information lawfully obtained outside the dispute resolution process or already in the public domain.

VII. DISCLAIMER OF WARRANTIES

You expressly acknowledge and agree that your access to and use of the Jure Forum Platform and Services is at your sole risk and that the Platform and Services are provided on an **“as is” and “as available”** basis, without any warranties of any kind.

To the fullest extent permitted by applicable law, **Jure Forum, its founders, directors, officers, employees, agents, affiliates, partners, service providers, licensors and associates** (collectively referred to as “Jure Forum Parties”) **disclaim all warranties, whether express, implied, statutory or otherwise**, including but not limited to warranties of merchantability, fitness for a particular purpose, non-infringement, accuracy, reliability, completeness, performance, availability, or uninterrupted operation of the Platform or Services.

Jure Forum does not warrant, represent or guarantee that:

- **any dispute will be resolved, settled, or decided in favour of any party;**
- any arbitrator, mediator, conciliator or neutral professional will achieve any particular outcome based upon parties involved, their documents and representation;
- the Platform or Services will be uninterrupted, timely, secure or error-free;
- any information, content, communication, document or data exchanged through the Platform will be accurate, complete or reliable; or
- any technical defects, bugs, viruses, or errors will be corrected.

You further acknowledge and agree that Jure Forum is a **facilitation and technology platform only** and does not provide legal advice, legal representation, or guarantee the conduct, quality, integrity or outcome of any proceedings conducted through the Platform.

To the maximum extent permitted by law, the Jure Forum shall not be responsible or liable for:

- i. any errors, mistakes or inaccuracies of content;
- ii. any personal injury, property damage or loss of any nature arising from your access to or use of the Platform or Services;
- iii. any unauthorised access to or use of servers or any personal or confidential information stored therein;
- iv. any interruption, suspension, delay or cessation of transmission to or from the Platform;
- v. any bugs, viruses, Trojan horses or other harmful components transmitted through the Platform by any third party;
- vi. any loss, corruption or damage to data or content; or
- vii. any loss or damage of any kind incurred as a result of the use of any content, communication, document or material made available through the Platform.

Any material downloaded, uploaded or otherwise obtained through the Platform is accessed at your own discretion and risk, and you shall be solely responsible for any damage to your computer systems, devices or loss of data resulting therefrom.

No advice, information or communication, whether oral or written, obtained by you from Jure Forum or through the Platform shall create any warranty not expressly stated in these Terms.

VIII. LIMITATION OF LIABILITY

To the fullest extent permitted by applicable law, you expressly agree that Jure Forum, its founders, directors, officers, employees, agents, affiliates, partners, service providers, licensors and associates shall not be liable to you for any damages of any kind whatsoever arising out of or in connection with your access to, use of, or inability to use the Platform or Services, whether based on contract, tort, negligence, strict liability or any other legal theory, and whether or not Jure Forum has been advised of the possibility of such damages.

Without limiting the generality of the foregoing, Jure Forum shall not be responsible or liable for any errors, mistakes or inaccuracies of content, any personal injury, property damage or loss of any nature resulting from your access to or use of the Platform, any unauthorised access to or use of servers or any personal or confidential information stored therein, any interruption, suspension, delay or cessation of transmission to or from the Platform, any bugs, viruses, Trojan horses or other harmful components transmitted through the Platform by any third party, any loss, corruption, deletion or damage to data or content, any failure or delay in delivery of communications, notices or information, or any errors or omissions in any content, communication, document or material made available through the Platform.

You expressly acknowledge and agree that Jure Forum is a technology-enabled facilitation platform only and shall not be responsible or liable for the acts, omissions, conduct, decisions, awards, settlements or outcomes of any arbitrator, mediator, conciliator, case manager or neutral professional appointed through the Platform, all of whom act in their independent professional capacity and not as agents or representatives of Jure Forum.

Jure Forum shall not be liable for any delay, failure in performance or inability to perform resulting from causes beyond its reasonable control, including but not limited to acts of God, acts of government, court orders, regulatory actions, internet failures, technical disruptions, power outages, cyber incidents, strikes, lockouts, system breakdowns or failures of third-party service providers.

In no event shall Jure Forum be liable for any indirect, incidental, special, punitive, exemplary or consequential damages, including but not limited to loss of profits, loss of revenue, loss of goodwill, loss of business reputation, loss of data, loss of use or other intangible losses, arising out of or in connection with your access to or use of the Platform or Services.

Without prejudice to the foregoing, and to the maximum extent permitted by law, the total aggregate liability of Jure Forum for any and all claims, demands, proceedings or causes of action arising out of or related to the Platform or Services shall not exceed

the amount, if any, actually paid by you to Jure Forum for the specific service giving rise to such claim.

You further agree that you are solely responsible for maintaining the confidentiality of your account credentials and for all activities conducted through your account, and Jure Forum shall not be liable for any loss, damage or unauthorised use arising from your failure to keep such information secure.

IX. RIGHT TO MODIFY PLATFORM AND TERMS

Jure Forum reserves the sole and absolute right, at its discretion, to modify, update, enhance, suspend, discontinue or withdraw, temporarily or permanently, the Platform or any features, services, functionalities or portions thereof at any time without prior notice. You expressly agree and acknowledge that Jure Forum shall not be liable to you or any third party for any modification, suspension, discontinuance, withdrawal or change to the Platform or any part thereof, and that such actions may be taken in the interest of security, functionality, compliance, business requirements or operational efficiency.

Jure Forum further reserves the right to amend, revise, update or modify these Terms and Conditions, the Privacy Policy and any other policies, guidelines or documents incorporated herein, at any time and in its sole discretion. Any such changes shall be effective immediately upon being posted on the Platform and it shall be your responsibility to review the Terms and policies periodically to stay informed of any updates. You acknowledge and agree that you shall not be entitled to receive any specific notice of such modifications and that your continued access to or use of the Platform after any such changes shall constitute your unconditional acceptance of the revised Terms and policies.

In the event that Jure Forum enters into any specific written agreement with you in relation to any particular service or engagement, and there is any inconsistency or conflict between the terms of such specific agreement and these Terms and Conditions, the terms of the specific agreement shall prevail to the extent of such inconsistency.

X. DISPUTE RESOLUTION

Any and all disputes, differences, claims, controversies or questions of any nature whatsoever arising out of or in connection with these Terms and Conditions, the use of the Jure Forum platform, the services provided thereunder, or the rights, duties and obligations of the parties, including any question regarding the existence, validity, interpretation, breach or termination thereof, shall be referred to and finally resolved by arbitration in accordance with the provisions of the Arbitration and Conciliation Act, 1996 and any statutory modification or re-enactment thereof for the time being in force. The arbitration proceedings shall be conducted by a sole arbitrator to be appointed in accordance with the said Act. The parties expressly agree that the arbitration proceedings may be administered electronically and conducted through online or virtual modes, including video conferencing, and that the arbitrator shall be free to adopt such digital procedures as deemed appropriate.

The juridical seat and venue of the arbitration shall be **Delhi**, India, and the language of the arbitration proceedings shall be English. The arbitration proceedings shall be governed by and construed in accordance with the laws of India. The subject matter of the arbitration, all pleadings, documents, evidence, submissions and the award shall be kept strictly confidential by the parties and the arbitrator, except where disclosure is required by law or for the purpose of enforcement of the award. Each party shall bear its own costs of arbitration, including legal fees and expenses, unless otherwise directed by the arbitrator.

Subject to the arbitration clause herein, the courts at **Delhi**, India, shall have exclusive jurisdiction over all matters arising out of or in connection with these Terms and Conditions, the platform or the services.

XI. WAIVER AND SEVERABILITY

No waiver of any provision of these Terms and Conditions or of any right, power or remedy of Jure Forum shall be effective unless such waiver is made expressly in writing and duly signed by an authorised representative of Jure Forum. No failure, delay or omission by Jure Forum in exercising any right, power or remedy under these Terms

shall operate as a waiver thereof, nor shall any single or partial exercise of any such right, power or remedy preclude any other or further exercise of the same or any other right, power or remedy. Any waiver by Jure Forum of any breach or default, whether express or implied, shall not be deemed to be a waiver of any subsequent breach or default of the same or any other provision of these Terms.

You further acknowledge and agree that Jure Forum's failure to enforce strict performance of any provision of these Terms at any time shall not constitute a waiver of its right to subsequently enforce such provision or any other provision of these Terms. Any consent or tolerance shown by Jure Forum in any particular instance shall be limited to that specific instance and shall not be construed as a continuing waiver or consent in respect of any other instance or circumstance.

If any provision of these Terms is held by a court or competent authority to be invalid, unlawful or unenforceable, such provision shall be deemed to be severed and shall be construed, to the extent possible, in a manner consistent with the original intent of the parties, and the remaining provisions of these Terms shall continue in full force and effect without being affected or impaired.

XII. FEES AND PRICING STRUCTURE

The fees and charges for access to and use of the Jure Forum platform and services shall be determined on a case-to-case basis depending upon the nature of the dispute, type of service selected, complexity of the matter, number of parties involved, value of the claim and such other factors as may be considered relevant by Jure Forum from time to time.

XIII. INTELLECTUAL PROPERTY RIGHTS

All content, material and information available on or through the Jure Forum platform, including but not limited to text, graphics, logos, icons, images, designs, layouts, software code, audio clips, video content, digital downloads, data compilations, documents and any other materials, are the exclusive property of Jure Forum or its licensors and are protected under the Copyright Act, 1957 and other applicable intellectual property laws in India. The compilation, selection, arrangement and

presentation of all content on the platform is the exclusive property of Jure Forum and may not be copied, reproduced, distributed, transmitted, displayed, performed, published, licensed, modified, reverse engineered, or used to create derivative works in any manner whatsoever without the prior written consent of Jure Forum.

You agree and undertake not to copy, reproduce, distribute, transmit, display, perform, publish, license, sell, commercially exploit or otherwise use any content, data or material obtained from the platform for any purpose, whether commercial or non-commercial, without the express prior written permission of Jure Forum. Limited use of content for personal, non-commercial purposes may be permitted provided that Jure Forum is clearly acknowledged as the source and no modification is made to the original content. Any unauthorised use, reproduction or exploitation of the content shall constitute a violation of Jure Forum's intellectual property rights and may result in legal action.

XIV. CONFIDENTIALITY OF PROCEEDINGS

You expressly agree and acknowledge that all proceedings conducted through the Jure Forum platform, including but not limited to arbitration, mediation, conciliation, negotiations, settlement discussions, pleadings, submissions, documents, evidence, communications, orders, awards, settlement proposals and directions, shall be strictly confidential. You shall not disclose, publish, circulate, quote, reproduce or use any part of the proceedings or related information for any purpose other than the conduct of the relevant dispute resolution process without written permission from Jure Forum, except where disclosure is required by law, court order, regulatory authority or for the purpose of enforcement of an award or settlement. You further agree that you shall not make any public statement, media communication or publication that may prejudice, harm or adversely affect the proceedings, the neutral professionals, the parties or the reputation of Jure Forum. This confidentiality obligation shall survive the conclusion or termination of the proceedings.

XV. USER OBLIGATIONS AND PROHIBITED CONDUCT

You undertake not to upload, post, transmit or share any information that is unlawful, defamatory, obscene, abusive, misleading, invasive of privacy, infringing, malicious or

otherwise prohibited, and not to violate the security or integrity of the platform, impersonate any person, submit false information, send unsolicited communications, or copy, reverse engineer, tamper with or misuse any part of the platform or its content.

XVI. TERMINATION FOR BREACH

Jure Forum reserves the right to remove or disable any content in violation of these Terms, preserve records for legal or regulatory purposes, and suspend or terminate your access to the platform without notice in case of non-compliance, without incurring any liability.

XVII. INDEMNITY CLAUSE

You agree to indemnify, defend and hold harmless Jure Forum, its founders, directors, officers, employees, agents, affiliates, partners, service providers and associates from and against any and all claims, demands, actions, proceedings, liabilities, losses, damages, costs, penalties, fines and expenses, including reasonable legal fees, arising out of or in connection with your access to or use of the platform, your breach of these Terms, your violation of any applicable law, your infringement of any intellectual property or other rights of any third party, your submission of any false, misleading or unlawful information, or any dispute between you and any other user, arbitrator, mediator, conciliator or third party. This indemnity obligation shall survive termination or expiry of these Terms and your use of the platform.

XVIII. FORCE MAJEURE CLAUSE

Jure Forum shall not be liable for any failure, delay or interruption in performance of its obligations under these Terms or in the operation of the platform or services, if such failure, delay or interruption is due to events or circumstances beyond its reasonable control, including but not limited to acts of God, natural disasters, floods, earthquakes, fires, pandemics, epidemics, war, riots, civil unrest, acts of terrorism, government actions, court orders, regulatory restrictions, power failures, internet or network outages, cyber incidents, strikes, lockouts or failure of third-party service providers. During the continuance of such force majeure event, Jure Forum's obligations shall be suspended and shall resume once the event ceases, without any liability.

XIX. THIRD PARTY LINKS

The Jure Forum platform may contain links to third-party websites, applications, tools, payment gateways, video conferencing services or other external resources which are not owned, controlled or operated by Jure Forum. You acknowledge and agree that Jure Forum has no control over and assumes no responsibility for the content, availability, accuracy, privacy practices, security, policies or practices of any such third-party services. Your access to and use of such third-party services shall be at your own risk and subject to the terms and policies of the respective third parties, and Jure Forum shall not be liable for any loss, damage or consequence arising out of or in connection with your use of any third-party service.

XX. GRIEVANCE REDRESSAL AND CONTACT INFORMATION

In the event you have any grievance, complaint, query or concern in relation to the Jure Forum platform, services, these Terms and Conditions or any related matter, you may contact Jure Forum at the contact details provided on the platform or by writing to **info@jureforum.com**. Jure Forum shall endeavour to acknowledge and address your grievance within a reasonable time in accordance with applicable law. You agree that submission of a grievance shall not suspend or affect the operation of these Terms or your obligations hereunder.

XXI. ENTIRE AGREEMENT

These Terms and Conditions, together with the Privacy Policy and any other policies, guidelines or documents expressly incorporated herein by reference, constitute the entire agreement between you and Jure Forum in relation to the use of the platform and services and supersede all prior or contemporaneous understandings, communications, representations, negotiations or agreements, whether oral or written. You acknowledge that you have not relied on any statement, representation, assurance or warranty not expressly set out in these Terms. No modification, amendment or variation of these Terms shall be valid unless made in writing and published by Jure Forum on the platform or executed as part of a specific written agreement.

Effective Date: 20/01/2026

Last Revised on: 20/01/2025
